

Joe Lewis

1589 Spadina Ave., Toronto, Ontario 110992
Home: xxx-xxx-xxxx Cell: xxx-xxx-xxxx
Email: jlewis@canada.com

Objective

To secure a position as a server in a Michelin Star restaurant in Toronto.

Summary of Qualifications

- Communicative and outgoing personality with excellent customer service and team work skills.
- Extensive knowledge of and training in wine regions of the old world.
- Swiss Hotel Silver Service education in hospitality etiquette and front of house presentation.

Work Experience

Head Waiter: August 2008 - Present, Sawyers Restaurant, Perth, Australia.

- Assist food preparers in order completion by informing chefs of client preferences and immediate response upon food call.
- Handle two sections of restaurant with punctual, friendly service for new and current customers.
- Assist managers in writing menu options and price adjustments.
- Implement an online marketing plan to promote Julianne Foods, Inc. to a larger audience.
- Produce direct mail pieces for current client base to increase sales.
- Increased sales by 3% last year due to diligence, friendly service, and prompt response to inquiries.

Waiter: June 2005 - July 2008, Va Va Voom, Perth, Australia.

- Assisted clients in menu decisions.
- Provided consistent prompt, friendly service.
- Track record of successful client retention by serving methods.
- Assisted Assistant Manager in closing restaurant.
- Maintained cleanliness in dining area.
- Participated in monthly staff meetings and training sessions.

Waiter: May 2003 - June 2005, Nick and Toni's, Easy Hampton, Long Island, NY, USA

- Improved restaurant customer service by 5% annually.
- Assisted Assistant Managers in preparing work schedules.
- Produced engaging fliers, postcards, and mail pieces to increase company awareness.
- Provided friendly customer service to new and current customers.
- Increased sales by 2% with client retention techniques.
- Participated in bi-weekly staff training sessions.

Education

Perth University, Perth, Australia

- Bachelor of Science in Hospitality
- Minor in Marketing

*References: Available upon request.